

CROSS-CULTURAL COMMUNICATION... REMOTELY!



BE VISIBLE – MAKE EYE CONTACT

It is easier to understand others if you can see their facial expressions, lip movements, and environmental context (setting).
If possible, use video chat to communicate.



SIMPLIFY & LIMIT WORDS

When speaking or writing messages, use simple words and phrases.
Limit each sentence to 6 words.
Use the same words frequently!

SPEAK SLOWLY & CLEARLY

When you talk on the phone, keep your speech intentional – slow down, pause frequently, and enunciate each word!



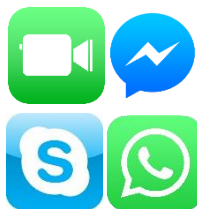
USE VISUALS

Images help to clarify the messages we try to send.
Use memes, emoticons, or photos to communicate.
Use video chat to show real objects, actions, or people to each other.



APPS WE RECOMMEND:

If you and your friend *both* have one of these apps on your phones, you can communicate with each other.



- **FaceTime**
- **Facebook Messenger**
- **Skype**
- **WhatsApp**